

## THE LEARNER DASHBOARD: FAQs

### 1. What is the learner dashboard?

A learner-facing tool that provides a personalized view of activity within the Mindtools Content Hub. It helps learners track progress, revisit content and reflect on their learning habits.

### 2. What can learners see in the dashboard?

- **Activity Insights:** visual summaries of learning activity over time, including most-viewed categories and resource types.
- **Learning History:** a searchable, clickable table listing all accessed resources, including resource type, last viewed date and estimated learning time.

### 3. Can learners share or download their dashboard data?

Not at the moment. If this is important to you, please let us know by adding your feedback to the My Learning page or contacting your Customer Success Manager.

### 4. Are all types of content included in the dashboard?

Yes, the dashboard tracks individual resources, Skill Bites and resources accessed from the playlists. Please note: the resources accessed via playlists need to be marked as 'viewed' to be logged in the dashboard.

### 5. How is learning time calculated?

Learning time is based on the estimated duration defined in the Content Hub for each resource – not the time a learner spends on the page.

### 6. Can learners revisit resources from the dashboard?

Yes. Learners can click on any resource title in the Learning History to jump directly back to the resource in the Content Hub.

### 7. Can learners filter by date?

Yes. The Activity Insights view includes flexible date filters.

## **8. Is this dashboard visible to L&D managers or admins?**

No. The learner dashboard is designed for individual learners only. For team or company-level insights or reporting, please use the Content Hub reporting dashboard, which is available for admin users. To find out more about this, get in touch with your Mindtools Customer Success Manager.

## **9. How can we promote this new feature?**

Mindtools can provide resources to help you roll this out to your learners – please contact your Customer Success Manager for support.

## **10. What's next?**

While the initial launch of the learner dashboard focuses on core Content Hub activity, additional functionality is already planned. Speak to your Customer Success Manager for updates and to provide feedback to help shape our roadmap for this feature.